

S278 Briefing Note

Costa Coffee, 123 London Road, Bagshot, GU15 5DH

Introduction

The S278 Agreement to provide the access modifications and off-site highway works to extend the central island on the A30 London Road was completed on 31 March 2017. The developer commenced works on site in April 2017.

Safety Auditing

A Stage 1/2 Road Safety Audit was undertaken at the completion of the detailed design stage of the works in order to identify any potential safety issues.

Interim Stage 3 Road Safety Audit

The first report was an interim report conducted upon the completion of the works before the Costa Coffee site was opened for trade. The report identified various issues:

- Debris within the existing right turn lane opposite the development.
- The alignment of the extended central traffic island within the A30
- Drivers exiting the development access and attempting to turn right.
- Drivers turning left to enter the development access and mistakenly turning left too early and entering the private service road.
- Unnecessary give way markings within the footway installed adjacent to the A30 carriageway.
- Drivers are required to turn left from the development access but no obvious location to turn around/make a U-turn.

Stage 3 Road Safety Audit

A further Stage 3 Safety Audit was conducted after Costa Coffee opened for trading and therefore traffic being generated into/out of the site access. A site visit was carried out in daytime in August and an evening visit in September 2017. This report identified two issues:

- Drivers awareness of the Costa Coffee entrance with drivers attempting to enter via the private access road adjacent.
- A bollard that had been installed on the curtilage of the development boundary to deter drivers entering the Costa Coffee car park via the private access road adjacent not being visible in dark conditions.

The issues arising from both the Stage 3 Road Safety Audits were addressed by the developer.

Resident's concerns

Bagshot Matters acting on behalf of some residents and representation from local councillors, raised concerns that vehicles turning left into the site access were turning too early and entering the private access road adjacent to the Costa Coffee entrance resulting in vehicles reversing out onto the A30. Concerns were also raised that vehicles were attempting to turn right from the development access across the carriageway of the A30. Three pieces of evidence were submitted in the form of photos and video of vehicles undertaking these manoeuvres in November 2017.

Monitoring and Review

The County Council agreed to continue to review and monitor the operation of the development access during the maintenance period of the completion of the works to address the concerns of residents.

The monitoring comprised the following:

- A colleague from Transport Development Planning watching site activity for approximately 1 hour on two occasions.
- Asking the local area office who drive past the site every day to report to us any unusual, dangerous or unexpected behaviour.
- Receiving feedback from local residents
- Receiving evidence from Bagshot Matters. It was agreed at the Local Area Committee in 2017 that any evidence that the residents/Bagshot Matters were able to collect would be sent to Transport Development Planning to help gauge any corrective measures that might be needed.

Conclusion

The monitoring of the development by the County Council has not resulted in any reports of dangerous manoeuvres being witnessed from the Costa Coffee access either by the Transport Development Planning officer or from our local area office colleagues. No correspondence has been received from residents including those of the private access adjacent to the Costa Coffee entrance. Only three pieces of evidence have been received from Bagshot Matters in November 2017, with nothing further being received since then.

It is therefore concluded that the monitoring of the operation of the site access has not identified any significant highway issues.